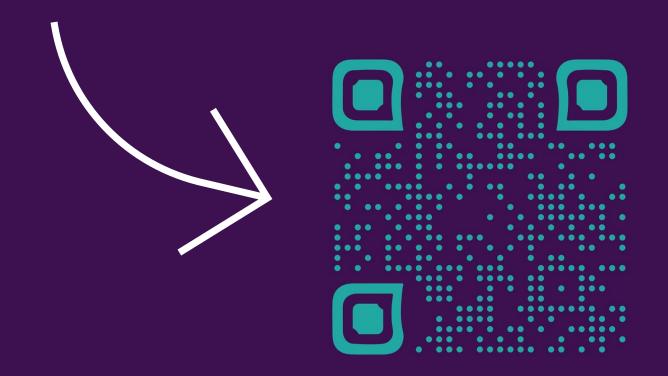


# Learning

## TEN MINUTE TRAINER N E T W O R K



#### SCANTO LEARN MORE & REGISTER



risingabovesummit.com

#### Let's Get Started.



## How To Survive in 2025?

No Political Campaigns. No Summer Olympics.



## How To Surve in 2025!

No Political Campaigns. No Summer Olympics.

#### \$1.2 Billion

#### \$10 Billion









## 



If you don't like the outcome.

Change the approach.

## point or view Fiduciary [fi'd] duty of acting i

#### Defined:

A relationship based on trust and places the customer's best interest above our own.

- Financial Advisor
- Doctor
- Attorney
- Accountant
- Insurance Broker
- Realtors
- Board Members



## Fiduciary duty

Duty of Care- Act with competence, diligence and prudence.

Duty of Loyalty-Avoid conflicts of interest. Put the needs of the customer first.

Duty of Good Faith- We must act honestly and transparently in all dealings with the customer.

## Personal Code of Ethics.

I will look out for **your** best interest, above my own.



## Fiduciary duty

## **Establish Your Personal Code of Ethics.**

- 1. Find Your Lane and Own it.
- 2. Evaluate, Educate & Engage
- 3. Define Your Relationship
- 4. Exceptional Customer Experience
- 5. Build Thought Leadership

## Fiduciary duty

### **Establish Your Personal Code of Ethics.**

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- 2. Teach them to Reach Them
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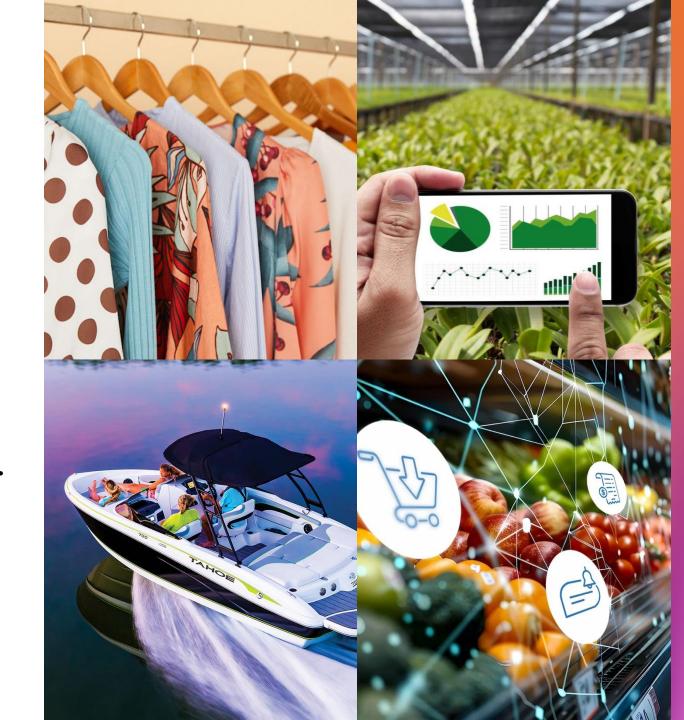
## Define Your Ideal Customer.

- Resonance
- Genuine Interest
- Capacity for Success
- Action-Oriented



## Find Your Lane. Now Dominate!

- Analyze Your Key Customers.
- Select 10-20 Target Prospects
- Learn to Speak their language.
- Become a Part of Their World.



## Fiduciary duty

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Evaluate, Educate & Engage.



#### 5 things they need to know about their Business

1. WHAT IS THEIR PURPOSE? MISSION, VALUES & VISION

2. WHAT ARE THEY KNOWN FOR?

3. WHO IS THEIR TARGET CUSTOMER?

4. WHY DO CUSTOMERS CHOOSE THEM?

5. WHO ELSE FULFILLS THE NEED?

more thing they need to know about their Business

WHAT IS THAT
ONE THING THAT
EVERYONE
SHOULD KNOW
ABOUT THEIR
COMPANY?

**BUT THEY DON'T?** 



#### SALES, MARKETING & ADVERTISING





#### SALES

IS A CONVERSATION ORIGINATING

FROM ONE...

DELIVERED TO ONE.



#### MARKETING

IS A CONVERSATION ORIGINATING FROM

ONE DELIVERED TO MANY.



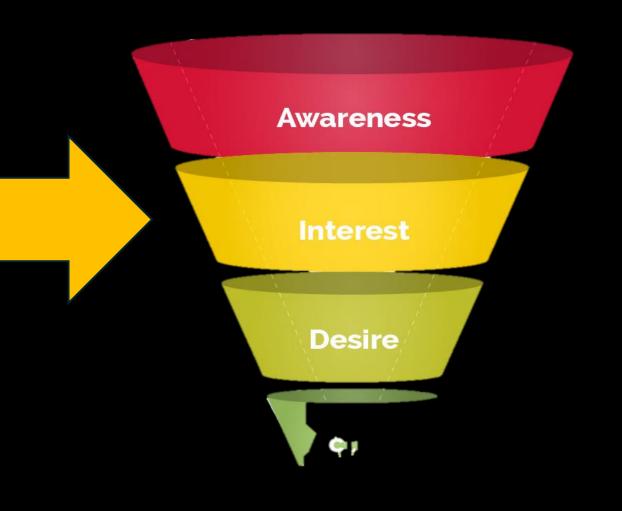


#### Feed the Funnel.

Continuous addition of new prospective customers to the funnel.



Reach Frequency Consistency Message



We keep the funnel full!

## Fiduciary duty

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## Defining the Relationship



You must leave with a **better** understanding of how their business works.



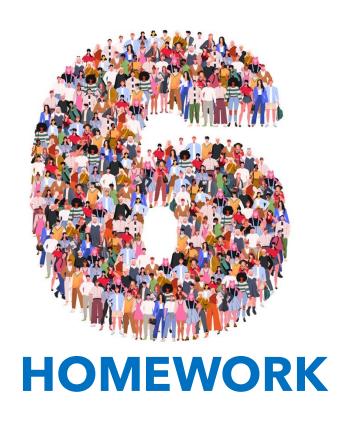
#### Listen to Your Customer (s)

You Might Just Learn Something.



## Six Decision Makers in a Complex Sale

- 1. The Beneficiary
- 2. The Judge
- 3. The Checkbook
- 4. The Allocator
- 5. The Fulfiller
- 6. The Influencer



### Think of Your Ideal Customer...

Map Their Decision-Making Structure.

The Beneficiary
The Judge
The Checkbook
The Allocator
The Fulfiller
The Influencer

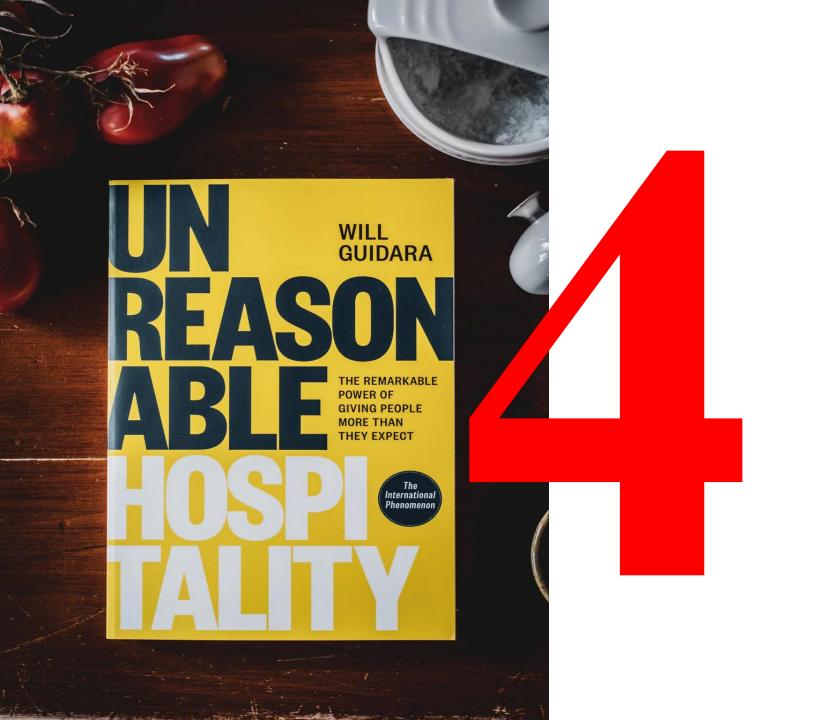
"The most effective way to make more money, is to help your customer make more money."

Anonymous

### Fiduciary duty

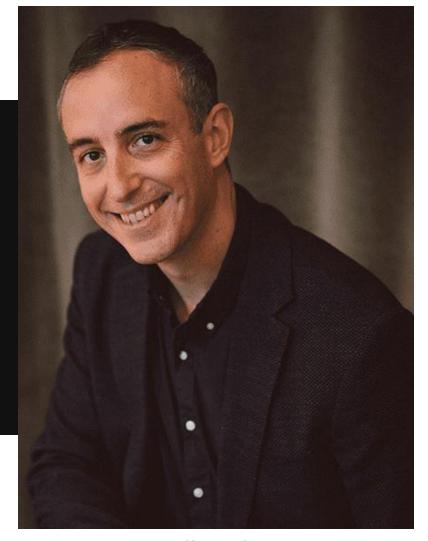
#### **Establish Your Personal Code of Ethics.**

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Deliver an Exceptional Customer Experience.

"If hospitality is about making people feel seen, the best way to treat them is not like a commodity, but as a unique individual. Unreasonable hospitality means that one size fits one."



Will Guidara





#### **beUNREASONABLE!**





## Available Manufacturers Co-Op Advertising Dollars.

You can write up the order. Or you can make the transaction memorable!

People will forget what you do; they'll forget what you said. But they'll never forget how you made them feel." -Maya Angelou

## Fiduciary duty

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## Thought Leader

A person, through expertisand

forward-thinking, becomes a **trusted resource** for others in their industry.

Position Yourse as Thought Leader.





## Content is King!

Articles
Podcasts
Social Media
Keynote Speaker

## Thought Starters

The Power of Local Branding.

Creating Your Client Persona.

From Awareness to Loyalty.





From Prospect to Partner. Where to begin?





#### Remember, Frequency Sells!

Repetition is the Key to Repetition: marketing Repetition is marke. Repetition is the Key to epetition is t marketing marke

#### RULE OF SEVEN

**CUTTING** THROUGH THE CLUTTER

#### Begin at the Beginning.

**Evaluate** 

Engage

Educate

- What Is Your Purpose?
- What Are You Known For?
- Who Is Your Customer?
- Why Do They Choose You?
- Who Else Fulfills The Need?

# Begin at the Beginning. Evaluate Engage Educate

What should everyone know about you... but they don't?

## Recap. Evaluate Engage Educate

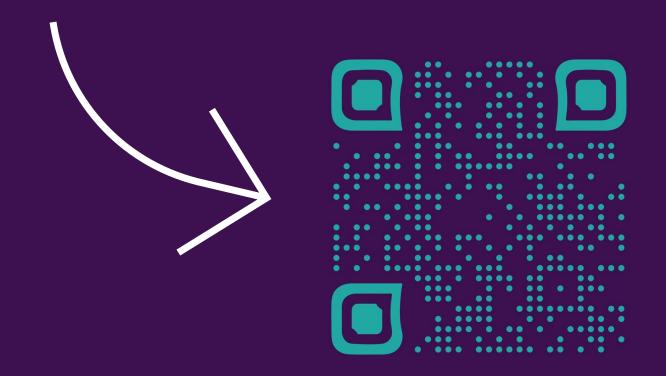
- Identify Your Ideal Customer.
- Evaluate, Educate and Engage.
- Develop Fiduciary Relationship.
- •Unreasonable Customer Experience.
- Establish Yourself as Thought Leader.

# 

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